

MY Car Plus Campaign



TERMS AND CONDITIONS

1. This “MY Car Plus” campaign (“**Campaign**”) is organized by Chubb Insurance Malaysia Berhad, Registration No. 197001000564 (9827-A) (“**Chubb**”).
2. By participating in this Campaign, all Eligible Customers are deemed to have read, understood and expressly agreed to be bound by the terms and conditions as stated herein and any additional terms and conditions stipulated by Chubb (as may be applicable) including the decisions of Chubb in all matters related thereto.
3. This Campaign runs from 19th January 2026 to 24th March 2026 (both dates inclusive), unless advised otherwise by Chubb (“**Campaign Period**”). Chubb reserves the right to amend or extend the duration of the Campaign at any time as they deem fit without prior notice.

ELIGIBILITY

4. This Campaign is open to all customers who, during the Campaign Period, purchase **Chubb’s Private Car (Enhanced) Comprehensive Insurance policy** with **MY Car Plus’s Pro or Max add on plan**, except where the customers are renewing an auto insurance policy for a vehicle that is currently insured with Chubb (regardless of the type of auto insurance policy) (“**New Business**”).
5. Customer with New Business that is not cancelled before the delivery of the Reward (defined below) will be eligible for a reward. (“**Eligible Customer(s)**”).
6. Chubb reserves the right to disqualify any Eligible Customer at its sole and absolute discretion.

CAMPAIGN MECHANICS

7. Eligible Customer will be entitled to receive the reward as stated in the table below (“**Reward**”), subject to a limit of (1) Reward per New Business (regardless of the number of insured persons):

Type of Plan	Gross Premium Amount	Rewards
Pro plan	Minimum RM 1,500	RM 50
Max plan		RM 150

8. The Rewards will be in the form of Touch & Go vouchers and will be delivered after the Campaign Period ends and post New Business cancellation tracking.

GENERAL TERMS AND CONDITIONS

9. Eligible Customer may be contacted, at any time deemed appropriate by Chubb, via email or any other mode of communication deemed appropriate by Chubb.
10. Chubb accepts no responsibility for late, lost, incomplete, incorrectly submitted, delayed, illegible, corrupted, or misdirected submission, transaction or correspondence whether due to error, omission, alteration, tampering, deletion, theft, destruction or otherwise.
11. Chubb reserves the absolute right to cancel, terminate or suspend this Campaign with or without any prior notice and/or assigning any reason. For the avoidance of doubt, cancellation, termination or suspension by Chubb shall not entitle the Eligible Customer to any claim or compensation against Chubb for any and/or all losses or damages suffered or incurred as a direct or indirect result of the act of cancellation, termination or suspension of this Campaign.
12. Chubb, its subsidiaries, affiliates, and associated companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense, damage, personal injury or death which is suffered or sustained (whether or not arising from any person's negligence) in connection with this Campaign (in which case that liability is limited to the minimum allowable by law).
13. The terms and conditions contained herein shall prevail over any inconsistent terms, conditions, provisions or representations contained in any other promotional or advertising materials for the Campaign.
14. Chubb reserves the absolute right to vary, delete or add to any of these Terms and Conditions (wholly or in part) from time to time without any prior notice to the Eligible Customer. Chubb's decision in relation to all aspects of this Campaign to Eligible Customer is deemed final, binding and conclusive under any circumstances and no correspondence, complaint or appeal whatsoever will be entertained.
15. Any breach of these Terms and Conditions may result in forfeiture of the prizes at Chubb's absolute discretion.
16. Eligible Customer shall not dispute any part of the Campaign nor make any oral or written complaints, public announcements or statements on the same whether during or after the Campaign Period.
17. These Terms and Conditions shall be governed by the laws of Malaysia.
18. Any enquiries in relation to the Campaign shall be directed to: customercare.my@chubb.com

PERSONAL DATA PROTECTION

19. In consideration of Chubb offering the Eligible Customer the opportunity to participate in the Campaign, the Eligible Customer hereby unconditionally and irrevocably agrees and consents to the following:
 - (a) Chubb can collect, process and disclose the Eligible Customer's personal data collected through the Campaign in accordance with [Chubb's Personal Data Protection Notice](#) and Privacy Notice (see below); and
 - (b) In addition to the purposes stated in Chubb's Personal Data Protection Notice and Privacy Notice, Chubb shall have the absolute right and discretion to collect, use, disclose and share amongst themselves and their respective service providers, the Eligible Customer's personal data (including images) for the purposes of the Campaign, for editorial, advertising, promotional, marketing and/or other related purposes to the Campaign without further notice or compensation to the Eligible Customer. Save for these additional purposes, Chubb shall deal with the Eligible Customer's personal data in accordance with Chubb's Personal Data Protection Notice.

Privacy Notice

In line with the Personal Data Protection Act 2010 (“PDPA”), we, Chubb Insurance Malaysia Berhad (“Chubb”), are required to inform you that the personal data you have provided to us or that is subsequently obtained by us from time to time, including your sensitive personal data such as details about your health or condition, if any (“Personal Data”), may be processed for the purpose of participating in a contest, campaign, promotion, event, and/or commercial activities organised by Chubb and/or appointed partners, processing your insurance application/proposal, provision of insurance related products or services or any addition, alteration, variation, cancellation, renewal or reinstatement thereof, performing statistical/actuarial research or data study, promoting products and services and other related purposes (collectively, “Purpose”). The Personal Data is obtained when you fill up documents; liaise with us or our representatives; or give it to us or our representatives in person, over the telephone, through websites or from third parties you have consented to.

Although you are not obliged to provide us with your Personal Data, we will not be able to process your data for the above Purpose if you fail to provide all requested information.

Your Personal Data may be disclosed to our related company or any other company carrying on insurance or reinsurance related business, an intermediary, or a claims, investigation or other service provider and to any association, federation or similar organisation of insurance companies that exists or is formed from time to time for the Purpose or to fulfil some legal or regulatory function or is reasonably required in the interest of the insurance industry. In such instances, it will be done in compliance with the PDPA.

We may also disclose your Personal Data where such disclosure is required under the law, court orders or pursuant to guidelines issued by regulatory or other relevant authorities, if we reasonably believe that we have a lawful right to disclose your Personal Data to any third party or that we would have had your consent for such disclosure if you had known of the same, and/or if the disclosure is in the public interest.

Your Personal Data may also be transferred to our related companies and third-party providers, which may be located outside Malaysia for the Purpose. In the event that we use external service providers, specific security and confidentiality safeguards have been put in place to ensure your privacy rights remain unaffected.

Where you have given us personal data that is of another individual (“Data Subject”), you must ensure that you have informed the Data Subject that you are providing the Data Subject's personal data to us, and have gotten the Data Subject's consent to do so. You must explain what is stated here to the Data Subject, and ensure he/she understands, agrees and authorises us to deal with his/her personal data according to what is stated here.

You may make inquiries, complaints, request for access to or correction of your Personal Data, or limit the processing of your Personal Data at any time hereafter by submitting such request to us at Chubb Insurance Malaysia Berhad (197001000564), Manager, Customer Service Unit, Wisma Chubb, 38 Jalan Sultan Ismail 50250 Kuala Lumpur, Malaysia (Tel: 1800-88-3226 / E-mail: Inquiries.MY@chubb.com).

By continuing to deal with us, you understand, agree and consent to the terms above with respect to the processing of your Personal Data.