

# Claim form

## Critical Illness

**Please write in black ink and use block capital letters.**

- Please return the completed claim form together with any enclosures to your insurance broker or to Chubb at the address shown
- The completion and/or submission of this claim form to us does not constitute an admission of your claim by Chubb Insurance Limited South Africa

**Please ensure:**

- That the doctors statement is completed and is accompanied by the claim form upon submission

**Insured details – to be completed by the policy holder**

Policy Number:

Full Name of Insured:

Physical Address:

Full Name of Insured Person:

Business Telephone Number and Contact Person:

Insurance Broker:

Email:

Contact Person:

Email:

**Claimant/employees details** (please note this must be completed by the employer)

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- a) Full name of employee: \_\_\_\_\_ b) Date of Birth of the employee: \_\_\_\_\_
- c) Identity number of the employee: \_\_\_\_\_ d) Employees occupation: \_\_\_\_\_
- e) Date of employment: \_\_\_\_\_ f) What are the employees annual earnings? \_\_\_\_\_
- g) Has the employee been booked off work for the illness being claimed for?      Yes      No      If Yes, from what date?

**Claimant/employee** (please note this section must be completed by the employee/claimant)

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- What is the nature of your illness or disease? \_\_\_\_\_ When did you become aware of your illness of disease? \_\_\_\_\_
- On what date was the diagnosis provided by the Doctor? \_\_\_\_\_ Is this a recurring illness or disease? \_\_\_\_\_
- What is the Name and Address of the Doctor you first consulted for your illness/disease? \_\_\_\_\_

**Authorisation**

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Please note that this claim form will not be accepted if this declaration has not been signed by the employee/claimant.

I \_\_\_\_\_ hereby declare and warrant that the information provided in this claim form is in every respect complete, correct and true and that the signing of this claim form constitutes written authority for Chubb Insurance Limited to inspect or investigate any records or details relevant to this claim. I/We further declare that any misrepresentation and or non-disclosure in respect of the information provided shall render the claim null and void.

I authorise any medical practitioner, hospital or other person to provide Chubb Insurance Limited with any information they require relating to the medical to which the claim relates. I agree that this consent shall remain in force at all times, and that a photo-copy or fax for this declaration shall be accepted as original. I agree and accept that Chubb Insurance Limited may request additional information from any medical practitioner, hospital or any other person not specifically requested herein, on completion and submission of this form and any other documentation as submitted by me.

Signed by the employee/claimant on this \_\_\_\_\_ day of \_\_\_\_\_ 20

Signed by the Insured Company/Employer on this \_\_\_\_\_ day of \_\_\_\_\_ 20

In the Capacity as the Insured Company's

## Doctor's statement

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This section must be fully completed by the patient's usual medical attendant – any fee for completion of this section is the responsibility of the insured person.

Title      Patients Full Name and Surname:

Date of Birth:

Height:

Weight:

Full details of illness/ disease:

Final diagnosis:

1) On what date did the first symptoms appear?

2) On what date did the patient become aware of the illness /disease?

3) When did the patient first receive medical attention for the illness/disease?

4) Has the patient ever suffered with this or any similar condition before the present episode?

Yes      No

5) If Yes, please give details including dates of treatments and consultations:

6) Kindly provide any other information that you may feel is relevant to assist us in assessing the claim:

7) Are you the patient's usual Doctor?

Yes      No

8) Is the patient still incapacitated?

Yes      No

9) If Yes, when will the patient be able to return to work?

10) If No, when did incapacity cease?

## Signature

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Full Name of Doctor:

Practice Number:

Dr Signature:

Date:

Full Address:

Contact Number:

## Data Protection

We use personal information which you supply to us or, where applicable, to your insurance broker in order to write and administer this Policy, including any claims arising from it.

This information will include basic contact details such as your name, address, and policy number, but may also include more detailed information about you (for example, your age, health, details of assets, claims history) where this is relevant to the risk we are insuring, services we are providing or to a claim you are reporting.

We are part of a global group, and your personal information may be shared with our group companies in other countries as required to provide coverage under your policy or to store your information. We also use a number of trusted service providers, who will also have access to your personal information subject to our instructions and control.

You have a number of rights in relation to your personal information, including rights of access and, in certain circumstances, erasure.

This section represents a condensed explanation of how we use your personal information. For more information, we strongly recommend you read our user-friendly Master Privacy Policy, available here: <https://www.chubb.com/za-en/privacy-policy.html>. You can ask us for a paper copy of the Privacy Policy at any time, by contacting us at [dataprotectionoffice.RSA@chubb.com](mailto:dataprotectionoffice.RSA@chubb.com)

Chubb. Insured.<sup>SM</sup>