

Chubb Risk Consulting

SERVICES FOR

Retail and Consumer Services Clients

Retailers are a critical part of our consumer economy, employing millions of people not only at the customer retail level, but at distribution facilities and the transportation of goods between those two points. Chubb understands that risk management is critical to maintaining your profits and staying competitive, both in the marketplace and with your workforce. Chubb has deep knowledge and expertise in the retail business space and stands ready to assist you with proven risk management solutions and experience.

[Chubb Risk Consulting](#) offers tools, resources, and specialization to provide solution-oriented products and services. We craft pragmatic solutions with our insureds and offer recommendations to help minimize

loss potential. Employing a network of nearly 500 global risk engineers and more than 120 risk specialists, with decades of experience, Chubb's risk engineers take the time to understand each company to align service strategies with its business needs.

The [Chubb Risk Engineering Center](#) is fully equipped and staffed to deliver loss mitigation training across multiple lines of business and offers courses specifically tailored to address the unique risks faced by clients. Our Center is dedicated to providing advanced and collaborative educational resources, ensuring clients can access the latest tools and knowledge specifically designed to manage their risks effectively.

Services Available to Clients

Services can be provided based on mutually agreed upon program structure and can be delivered on a bundled or direct sold service basis.



Property, Resiliency and Equipment Breakdown

Cold Weather Preparedness Program Evaluations	Considerations for Project Design and Construction	Construction Project Management
Disaster Preparedness Consultations	Drone-based Thermographic Infrared Roof Evaluations	Electrical Preventative Maintenance Program Evaluations
Environmental Site Assessments	Fire Protection Impairment Programs	Fire Protection/Sprinkler Plan Reviews
Fire Protection System Witnessing — Acceptance Tests, Routine Inspection Oversight	Fire Pump Test Witnessing	Flood Emergency Response Plan Evaluation
Guidance on Technology and Equipment Selection	Infrared Thermographic Evaluation of Electrical and Mechanical Equipment	Mobile Equipment Inspection Operator Training

Property, Resiliency and Equipment Breakdown *continued*

On-site Physical Hazard Risk Assessments	Operations and Maintenance (O&M) Program Reviews	Physical Risk Analysis for Resilience
Property Conservation Review	Property and Builder's Risk Inspections – On-site or Virtual	Security Vulnerability Assessments
StreamLabs Water Risk Mitigation Solution	Vacant Property Risk Assessments	

General and Environmental Liability

Assistance in Selection of Flooring Materials Through Testing of Sample Products	Contingency Brand Management	Fire Life Safety Evaluations
Guidance Information on Contractor Management	Industry-focused Slip, Trip, and Fall Prevention Guides	On-Site Slip Resistance Testing of Floors Using XL Tribometer
Premises Liability Risk Assessments	Review of Emergency Response Programs Assessments	Review of Floor Maintenance Procedures
Review of Inspection, Testing, and Maintenance Routines for Life Safety Systems	Review of Security Vulnerability Assessment	Risk Management Assessment Tool/ Benchmarking Assessment for Slip, Trip, and Fall
Site Security Risk Assessments	Vendor Discount – Red Alert Wax	Vendor Discounts – Shoes for Crews

Product Liability

Product Liability Risk Assessment Training	Product Liability Risk Management Assessment – Benchmarking Risk Management Programs and Control Evaluation	Site Surveys to Identify Product Liability Risk Management Opportunities for Improvements in Product Development, Manufacturing, Quality Assurance, Marketing and Organizational Functions
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Auto Liability

CAB Report Analysis	Electric Vehicle (EV) Parking & Charging Stations Risk Management Assessment	FMCSA Compliance Review
FMCSA Program Audit	Fleet Claim Trend Analysis	Fleet Safety Program Review & Development and GAP Analysis
Fleet Safety Training	Fleet Safety Video Development	Hired and Non-Owned Exposure Evaluation
Incident Investigation Program Review	MVR (Motor Vehicle Record) Program Development	National Safety Council (NSC) Defensive Driving Courses 4, 6, 7 hours
Ride Along/Commentary Driving	Technology Research Consultation	Telematic Program Assessment
Telematics Alert Trending		

Workers' Compensation

Ergonomic Assessments — Remote & On-site for Office and Industrial Applications	Ergonomic Driver Evaluations	General Safety Awareness Training
Hazard Identification and Control Risk Assessment	Incident Investigation Training	Industrial Hygiene Services Air Sampling & Noise Monitoring
Indoor Air Quality Assessments	Job Hazard Assessments	Job Hazards Assessments — Housekeeping, Engineering, Maintenance
Manager and Supervisor Training	Office Ergonomic Evaluations	OSHA Compliance Consultation
Outsourced Safety Staffing	Qualitative & Quantitative Industrial Hygiene Assessments	Rehabilitation to Work Programs — Development & Implementation
Review & Development of OSHA Programs	Safety Management Assessments	Safety Program Review & Development
Safety Training — Learning Management System	Slip, Trip & Fall Risk Reduction, Vendor Discount with Shoes for Crews and Red Alert Floor Wax	Workers' Compensation Site Surveys — On-site or Virtual

Lower Your Risk Today with Chubb Risk Consulting

Our team of world-class industry professionals is readily available to partner with your business and effectively mitigate any risks you may face. Contact our team below to explore how we can help you manage risks more effectively.

Aaron Kalisher, CSP

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32 Years of Experience

Maribel Arias

SVP Industry Practice Leader
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20+ Years of Experience

To learn more about Chubb's capabilities in our Retail and Consumer Services Industry Practice, visit our [website](#).

Chubb is the marketing name used to refer to subsidiaries of Chubb Limited providing insurance and related services. For more information, visit us at www.chubb.com. Chubb's loss control services are not a substitute for, and do not excuse a client from, fulfilling any legal duty they may have to provide a safe workplace, premises, product or operation. Chubb's loss control services are not intended as a substitute for advice from legal counsel, nor are they intended to supplant any duty to provide a safe workplace, operation, product or premises. Any duty to implement Chubb's recommendations rests with the client not with Chubb.