

Chubb Risk Consulting



SERVICES FOR Healthcare Industry Clients

Chubb’s Healthcare Industry Practice brings together a full range of innovative insurance products and services to mitigate critical risks that challenge healthcare organizations, such as hospitals and healthcare systems, senior living and outpatient medical facilities.

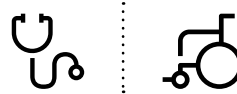
[Chubb Risk Consulting](#) offers tools, resources and specializations in the healthcare industry. We have risk engineering expertise that is tailored specifically to address the myriad of concerns facing healthcare organizations today. We craft pragmatic solutions with our insureds and provide recommendations to help minimize loss potential. Tailored services are available for cyber, clinical risk, property, and many other areas.

With deep industry knowledge and decades of experience, our risk engineers work diligently to stay ahead of evolving trends to effectively manage the ever-increasing complexity of healthcare risks. Chubb’s risk engineers take the time to understand each healthcare client and align service strategies with the client’s business needs and goals.

The [Chubb Risk Engineering Center](#) is fully equipped and staffed to deliver loss mitigation training across multiple lines of business and offers courses specifically tailored to address clients’ unique risks. The Center is dedicated to providing advanced and collaborative educational resources, ensuring clients can access the latest tools and knowledge designed to manage their risks effectively.

Services Available to Clients

Services can be provided based on mutually agreed upon program structure and can be delivered on a bundled or direct sold service basis.



Medical Liability		
On-site Risk Management Consultations	On-site Focused Assessments	Risk Management Research & Review
Access to Risk Management Portal	Customized Educational Programs	Policy & Procedure Development

Property, Resiliency and Equipment Breakdown		
Water Damage Mitigation Program	Drone-based Thermographic Infrared Roof Evaluations	Boiler & Pressure Vessel Jurisdictional Inspections
Assessment of Fire Protection System Design and Maintenance Routines	Natural Catastrophe Assessment of Facilities	StreamLabs Water Risk Mitigation Solution
Training on Boiler Maintenance and Safety Devices and Low-Pressure Heating Systems	Risk Assessment of Equipment Breakdown, Facility Systems, Business Continuity, and Property Conservation Programs	Training on Fire Detection and Suppression Systems
Infrared Thermographic Evaluation of Electrical and Mechanical Equipment	Fire Protection/Sprinkler Plan Review	Construction Builders Risk Consultations

General Liability

Slip Resistance Testing of Floors and Selection of Flooring Materials	Vendor Discount – Red Alert Wax	Interior and Exterior Site Assessments of Slip, Trip, and Fall Hazards
Review of Slip, Trip, Fall Policies and Floor Maintenance Procedures	Review of Inspection, Testing, and Maintenance Routines for Life Safety Systems	Guidance on Contractor Management and Managing Contractual Liability

Auto Liability

Hired and Non-Owned Exposure Evaluation	Motor Vehicle Record Program Development	Fleet Safety Training
Fleet Program Development and GAP Analysis	Telematic Program Assessment	Fleet Claim Trend Analysis

Workers' Compensation

Ergonomic Training and Program Development	Ergonomic Program Development	Workplace Violence Assessments
Ergonomic Assessments – Remote & Onsite	Slip, Trip, & Fall Hazards Site Assessments, Vendor Discounts with Shows for Crews and Red Alert Floor Wax	Safety Program Review and Development

Examples of Success Stories

Healthcare System	A healthcare system needed to educate their facilities engineering staff on special hazard topics. Chubb Risk Consulting coordinated and completed multiple virtual sessions by leveraging the Chubb Risk Engineering Center. We believe in partnering with clients from a strategic perspective, and as a result not only have hundreds of participants received training on healthcare specific special hazards, but these sessions have become a staple in this healthcare system's continuing education program.
Healthcare System	A healthcare system faced an unprecedented number of infant deliveries due to a neighboring hospital's closure of their Labor & Delivery Center. The insured turned to Chubb clinical risk managers for assistance in developing a strategic plan to help manage the large influx. Chubb has an unwavering commitment to meticulous risk assessments and offering customized best practice solutions. We succeeded with this client in enhancing patient safety and reducing obstetrical professional liability exposures through the pragmatic recommendations offered and implemented.
Hospital	Chubb Risk Consulting identified that a hospital's fire pump had severe corrosion. The corrosion was so severe that the pump had the potential to disconnect during operation which would have caused major water damage, unplanned impairment of the sprinkler system, and possibly failure of critical infrastructure. We consulted with this hospital on the issue and repairs were made. The hospital was grateful that this exposure was identified by Chubb Risk Consulting before it became an emergency.
Large Medical Research Facility	A large medical research facility was not properly maintaining their aging electrical distribution system. Chubb Risk Consulting identified this exposure, which has the potential to cause significant loss, and consulted with this client on establishing and implementing an Electrical Maintenance Program. Equipped with the knowledge of what was needed to mitigate this risk, the client took action. Chubb's knowledge of industry-specific hazards and code requirements led to a significant risk reduction.



Lower Your Risk Today with Chubb Risk Consulting

Our team of world-class industry professionals is readily available to partner with your business and effectively mitigate any risks you may face. Contact our team below to explore how we can help you manage risks more effectively.

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11 Years of Experience

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30 Years of Experience

To learn more about Chubb's capabilities in our Healthcare Industry Practice, visit: [Chubb.com/Healthcare-Insurance](https://www.chubb.com/Healthcare-Insurance).

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