

Chubb Risk Management Services

Helping Employers Protect and Support Their Most Valuable Asset: Their Employees



In today's landscape, healthcare organizations confront unique and pressing challenges in recruiting and retaining an engaged workforce. Aside from maintaining a welcoming, professional, patient-centric setting, it is critical to maintain a safe environment where employees are engaged to deliver the best care and services.

Healthcare organizations need a strategic partner equipped with a comprehensive knowledge of who they are and a service offering to help them thrive.

The Chubb Healthcare Industry Practice offers a comprehensive range of products and services, as well as depth of expertise, to help healthcare customers safeguard their reputation, assets, and financial stability. We collaborate closely with our clients to deliver workforce solutions that truly impact their success.

World-Class Employee Benefits and Tailored Workforce Solutions



- Leading-edge products that adapt to the unique requirements of your organization
- Customized solutions that go beyond traditional voluntary and group benefits, to:
 - improve employee health
 - deliver significant cost savings to employers
- Expertise and service excellence built over 25+ years supporting brokers and employers
- Service offering, at no additional cost, to foster employee engagement and promote a safe environment

Backed By a World Leader in Insurance

Operating in
54
countries and territories

Rated
A++
by A.M. Best and AA by Standard and Poor's

4,500
business clients

30,000+
employees worldwide

Global A&H and Life comprises
15% of Chubb's product portfolio premium

Chubb insures an average of
7 lines of coverage for the nation's largest integrated health systems

Chubb protects more than
7,200
healthcare customers

Our team comprises **specialized** healthcare UWs, Attorneys, Risk Managers, and other healthcare professionals

As a value-added benefit for our esteemed Chubb customers, we provide risk management services bundled with our products, to help maintain a safe environment or to enhance employee engagement.

Maintain a Safe Environment

At Chubb Healthcare, we understand the hurdles that healthcare organizations must overcome. Our goal is to partner with you and meet these challenges head-on. We will work with you to review your existing violence prevention plans and provide insight and guidance on fostering meaningful improvements to meet today's landscape.

Our service offering includes a workplace violence prevention assessment by a security expert, and a meaningful report to provide recommendations to bolster your existing plan. The overall objective is to assist your organization in its efforts to identify the exposure and develop best practices, policies, and education efforts that mitigate and manage the risk to your organization.

Risk Management Consulting Plan In Action

To assist you and your organization in your effort to prevent and alleviate these serious issues, Chubb offers risk management consulting services through a structured four-phase approach:

Phase One:

Pre-visit telephone consultation & pre-assessment questionnaire

A pre-visit telephone consultation will be conducted with the Risk Manager or Employee Safety designee to outline the scope of the project and to identify areas of concern. In addition, we will be forwarding to the designated person a pre-assessment questionnaire to assist in the evaluation of procedures, policies, operations, and staffing levels, as well as competencies of the various departments.

Phase Two:

Review of Clinical and Corporate Department Policies & Procedures

A review of relevant documents that reflect current practices of the organization and risk management department will be undertaken. A list of documents will be sent prior to the assessment.

Phase Three:

On-site Risk Management Assessment

A two-day on-site professional risk management assessment will be conducted. The day will begin with interviews of key staff. At the end of the second day, an exit interview will be conducted with key leadership, summarizing preliminary findings, and discussing next steps for the enhancement of your current workplace violence prevention program.

Phase Four:

Report

Analysis of findings, risk management recommendations, and action plan. This phase will provide a comprehensive written report of findings. The report will identify clinical and operational practices that will assist you on your journey to building a workplace violence prevention program. As you know, no matter how well defined the risk management plan is, the program will need to adapt to the ever-changing healthcare landscape. All risk management recommendations will be based upon acceptable risk management best practices and professional standards.

Employee Engagement Solutions

An unprecedented number of healthcare professionals are experiencing clinical burnout, depression, and other forms of stress, which predisposes them to the risk of leaving the profession, or even thoughts of suicide.

In order to reverse the troubling trend of burnout among healthcare workers, organizations must engage in a thoughtful discussion about reducing systemic stressors and clinical inefficiencies through a comprehensive and targeted strategy. We will partner with you to review and implement effective preventive measures that can be adopted throughout your organization.

Learn More & Connect

For more information about our healthcare risk management services, email CWBInfo@chubb.com or visit [Chubb's Healthcare Risk Management Portal](#).