

## 產險業履行個人資料保護法告知義務內容

美商安達產物保險股份有限公司台灣分公司（以下稱本公司）依據個人資料保護法（以下稱個資法）第八條第一項（如為間接蒐集之個人資料則為第九條第一項）規定，向 台端告知下列事項，請 台端詳閱：

## 一、蒐集之目的：

財產保險(093)、人身保險(001)、行銷(040)、金融服務業依法令規定及金融監理需要，所為之蒐集處理及利用(059)、非公務機關依法定義務所進行個人資料之蒐集處理及利用(063)、契約、類似契約或其他法律關係事務(069)、消費者、客戶管理與服務(090)、消費者保護(091)、網路購物及其他電子商務服務(148)、調查、統計與研究分析(157)、其他經營合於營業登記項目或組織章程所定之業務(181)。

## 二、蒐集之個人資料類別：

(一) 姓名；(二) 身分證統一編號；(三) 聯絡方式；(四) 其他：詳如相關業務申請書或契約書內容。

## 三、個人資料來源（個人資料非由當事人提供，而為間接蒐集之情形適用）

- (一) 要保人/被保險人；
- (二) 司法警憲機關、委託協助處理理賠之公證人或機構；
- (三) 當事人之法定代理人、輔助人；
- (四) 各醫療院所；
- (五) 與第三人共同行銷、交互運用客戶資料、合作推廣等關係、或於本公司各項業務內所委託往來之第三人。

## 四、個人資料利用之期間、對象、地區及方式：

- (一) 期間：因執行業務所必須及依法令規定應為保存之期間，或另經 台端書面同意之期間，以期限最長者為準。
- (二) 對象：本公司、本公司之總公司、本公司所屬安達集團之母公司及海外關係企業或分支機構、中華民國產物保險商業同業公會、中華民國人壽保險商業同業公會、財團法人保險事業發展中心、財團法人保險安定基金、財團法人住宅地震保險基金、財團法人汽車交通事故特別補償基金、財團法人金融消費評議中心、財團法人金融聯合徵信中心、財團法人聯合信用卡中心、台灣票據交換所、財金資訊公司、關貿網路股份有限公司、衛生福利部中央健康保險署、業務委外機構、與本公司有再保業務往來之公司、與本公司合作推廣您保險契約之保險代理人公司/保險經紀人公司（透過保險代理人公司或保險經紀人公司投保者）、與本公司合作辦理銀行保險業務之銀行、與本公司依法辦理異業合作推廣附屬性保險商品業務之機構、台端所同意之對象（例如與本公司依法辦理共同行銷或交互運用客戶資料之機構等）、依法有調查權機關或金融監理機關、本公司之總公司或母公司之監理或主管機關、本公司或本公司之總公司、母公司或海外關係企業或分支機構所使用之服務供應商、未受中央目的事業主管機關限制之國際傳輸個人資料之接收者。
- (三) 地區：上述對象所在之地區（國內及國外）。
- (四) 方式：合於法令規定之利用方式。

## 五、依據個資法第三條規定，台端就本公司保有 台端之個人資料得行使之權利及方式：

- (一) 得向本公司行使之權利
  1. 向本公司查詢、請求閱覽或請求製給複製本。
  2. 向本公司請求補充或更正。
  3. 向本公司請求停止蒐集、處理或利用及請求刪除。

(二) 行使權利之方式：以書面或客服專線（0800-339-899）通知本公司。

## 六、台端不提供個人資料所致權益之影響（個人資料由當事人直接蒐集之情形適用）：

台端若未能提供相關個人資料時，本公司將可能延後或無法進行必要之審核及處理作業，因此可能婉謝承保、遲延或無法提供 台端相關服務或給付。

七、本公司依法令或配合安達集團相關政策及為強化個人資料管理及保護，將可能隨時修訂本告知事項，台端同意本公司有權修訂此告知事項，並同意本公司於本告知事項修訂後，得以官網（<https://www.chubb.com/tw-zh/>）公告或其他足以使台端知悉或可得知悉之方式告知（包括但不限於以提供詳載本告知事項內容之網站連結供 台端詳閱）。

八、如台端與本公司先前簽訂之契約或文件所訂定或約定與個人資料之蒐集、處理、利用、國際傳輸有關之條款與本告知事項有所歧異者，以本告知事項及其後本公司修訂之版本為準。

【註】：上開告知事項已公告於本公司官網（<https://www.chubb.com/tw-zh/>），內容若有更動，請以官網公告版本為準。如有任何問題歡迎洽詢本公司客服專線（0800-339-899）。

受告知人：\_\_\_\_\_（簽章）

中 華 民 國 年 月 日

註：本公司履行上開告知義務，不限書面或取得當事人簽名，縱無簽署亦不影響告知效力。

## Notifications for Performance of the Obligations under Personal Information Protection Act by Non-Life Insurer

Insurance Company of North America, Taiwan Branch (“CHUBB”) hereby notifies you of the following items required by Paragraph 1, Article 8 (Paragraph 1, Article 9 for indirect collection) of Personal Information Protection Act (“Act”).

1. Purposes of collection:  
Non-life insurance business (093), life insurance business (001), Marketing (040), Financial service industry’s collection and processing information in accordance with laws and needs for financial supervision (059), Non-government agency collect or process personal information under legal obligations (063), Contract, contract-like, or other legal relation matters (069), Consumer, Customer Management and Service (090), Consumer Protection (091), Internet shopping and other electronic commerce services (148), Investigation, statistics, and research analysis (157), other matters for business operation in compliance with the business registration items or the Articles of Incorporation(181).
2. Classifications of collection of personal information:  
(1) Name; (2) I.D. number; (3) contact information and (4) others: as written in application forms or contracts.
3. Resources of personal information (applicable only for indirect collection):
  - (1) Applicant/Insured;
  - (2) Judiciary and police institutions, insurance surveyors or institutions assisting CHUBB in handling claim matters;
  - (3) Legal representatives or assistants of an individual of whom the personal information has been collected;
  - (4) Medical institutions; and
  - (5) Third parties which have the relationships with CHUBB for joint solicitation, cross-use of consumers’ information, co-promotion, or are commissioned by CHUBB within business scopes.
4. Time periods, areas, targets and methods of the use of personal information:
  - (1) Time periods: Duration necessary for business operation or keeping period in accordance with regulation, or the period with the written consent from you (whichever is longer).
  - (2) Targets:  
CHUBB, Insurance Company of North America, the parent company and overseas affiliated companies, branches/subsidiaries within Chubb Group where CHUBB is a member, the Non-life Insurance Association, the Life Insurance Association, the Taiwan Insurance Institute, the Taiwan Insurance Guaranty Fund, the Taiwan Residential Earthquake Insurance Fund, the Motor Vehicle Accident Compensation Fund, the Financial Ombudsman Institution, the Joint Credit Information Center, the National Credit Card Center, the Taiwan Clearing House, the Financial Information Service Co., Ltd., the Trade-Van Information Service Co., the National Health Insurance Administration, Ministry of Health and Welfare, the outsourced institutions, the companies which have reinsurance business with CHUBB, the insurance agencies/brokers which cooperate with CHUBB to solicit the insurance (in the case that you apply the insurance via the insurance agencies/brokers), the banks that cooperate with CHUBB in bancassurance, the business entities that CHUBB collaborates to jointly promote associated insurance products in accordance with laws and regulations, any party you have agreed to (e.g., a third party with which CHUBB engages in joint marketing or sharing of customer information or business promotion), the government agencies with the authorities of investigation or financial supervision, the regulators or competent authorities governing Insurance Company of North America or the parent company of Chubb Group, the service providers engaged by CHUBB, Insurance Company of North America, the parent company, overseas affiliated companies or branches/subsidiaries within Chubb Group, the recipient where the central government authority in charge of the industry concerned does not impose restrictions on the cross-border transfer of personal data.
  - (3) Locations: The places where the above Targets are located (onshore and offshore).
  - (4) Methods of the use: The methods in compliance with the regulations.
5. In accordance with Article 3 of the Act, you may exercise the following rights to your own personal information:
  - (1) Your rights:
    - a. Inquiry and request for a review of the personal information or to make duplications.
    - b. Request to supplement or correct the personal information.
    - c. Request to discontinue collection, processing or use of personal information and to delete.
  - (2) Methods to apply: you can inform us in writing or call our free-service number 0800-339-899.
6. The influence on your right that you don’t provide your personal information (applicable only for direct collection)  
If you don’t provide your personal information, we may delay or be unable to proceed the necessary review and processing, and therefore we may not underwrite your application, or may delay or be unable to provide you with relevant services or payments.
7. CHUBB may amend this notification at any time in accordance with laws and regulations or Chubb Group's relevant policies and in order to strengthen the management and protection of personal data. You agree that CHUBB has the right to revise this notification, and agree that CHUBB may make this notification available to you after it is revised via CHUBB’s official website announcement (<https://www.chubb.com/tw-zh/>) or other means sufficient to make the notification known or available to you (including but not limited to providing a link to the website where the details of this notification could be found).
8. If there is a discrepancy between this notification and the terms of the collection, processing, use, and international transmission of personal data stipulated or agreed in the contract or document previously signed by you and CHUBB, this notification and its subsequent revisions (if any) prevail.

[Reminder]: You may find the above notification at CHUBB’s official website (<https://www.chubb.com/tw-zh/>). If there is any amendment to the notification, the version announced on CHUBB’s official website will prevail. Please call our service number 0800-339-899 if you have any questions.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Note: Neither the written document nor your signature is necessary for our performance of the above obligations. Your signature is not a must.