

Steps to Report an Incident

1

Contact the Claims Assistance Hotline immediately at 1758 and press 2.



2

Take photos of the damaged property and ensure that it is preserved in its original condition to the extent possible. This will facilitate a thorough inspection in the subsequent process.



3

Submit the repair quotation to Chubb for approval before proceeding with any repairs by emailing th.propertyclaims@chubb.com



4

If the damage is caused by theft, the insured is required to file a police report with the local authorities in the area and submit a copy of the police report to the company for assessment.

