



# Preliminary claims documents for international transportation

1



Letter of the claim for damages to the insurance company

2



Letter of notification of damages to the carrier or the party responsible for the damage to the goods

3



Original insurance policy or certificate of insurance

4



Bill of lading or air waybill

5



Invoice for the goods

6



Weight certificate of the goods

7



Quality inspection report of the damaged goods

8



Receipt of goods indicating damage

9



Photographs of the damaged goods or packaging

10



Damage survey report from the port or airline (if applicable)

