

# Chubb Privacy

## Appendix 1 Categories of Personal Data

Information type	Details of information that we typically capture
Prospective Insureds and Insured Persons	
<b>Contact Details</b>	<ul style="list-style-type: none"> <li>• name,</li> <li>• address,</li> <li>• telephone number,</li> <li>• email address</li> </ul>
<b>Policy Information</b>	<ul style="list-style-type: none"> <li>• policy number,</li> <li>• relationship to the policyholder,</li> <li>• details of policy including insured amount, exceptions etc.,</li> <li>• previous claims,</li> <li>• Telematics Data</li> </ul>
<b>Personal Risk Information</b>	<ul style="list-style-type: none"> <li>• gender,</li> <li>• date of birth,</li> <li>• claims history,</li> <li>• vehicle registration number (<i>e.g. Motor, SPL High Net Worth</i>),</li> <li>• professional history or CV (<i>e.g. Director and Officer</i>),</li> <li>• publicly available information (<i>e.g. Death, Disability, Disgrace</i>),</li> <li>• schedule of possessions, property construction, physical condition, security, fire protection and value (<i>SPL High Net Worth</i>),</li> <li>• Health Data - <i>e.g. physical and mental conditions, medical history and procedures, relevant personal habits (e.g. smoking, alcohol consumption) (A&amp;H Combined, Affinity, Life and Travel, P&amp;C Entertainment, SPL High Net Worth)</i></li> <li>• Criminal Data - <i>e.g. driving offences, unspent convictions (Director and Officer (exceptionally), SPL High Net Worth)</i></li> </ul>
<b>Financial Information</b>	<ul style="list-style-type: none"> <li>• bank account details (<i>where you are the payer of the policy premium</i>) or credit card data used for billing</li> </ul>
<b>Marketing Information</b>	<ul style="list-style-type: none"> <li>• name, email address, interests / marketing list assignments, record of permissions or marketing objections, website data (<i>including online account details, IP address and browser generated information</i>)</li> </ul>

Information type	Details of information that we typically capture
Claimant	
<b>Policy Information</b> ( <i>excluding third party claimants</i> )	<ul style="list-style-type: none"> <li>• policy number,</li> <li>• relationship to the policyholder/insured person,</li> <li>• details of policy including insured amount, exceptions etc.,</li> <li>• previous claims</li> </ul>

<b>Claim Details</b>	<ul style="list-style-type: none"> <li>• details of incident giving rise to claim, handset details and IMEI number (<i>Mobile Phone</i>), vehicle registration number (<i>e.g. Motor, SPL High Net Worth</i>)</li> <li>• Health Data - <i>e.g. details of injury, medical report</i></li> <li>• Criminal Data - <i>e.g. driving offences, police reports</i></li> </ul>
<b>Financial Information</b>	<ul style="list-style-type: none"> <li>• bank account details used for payment</li> </ul>
<b>Anti Fraud Data</b>	<ul style="list-style-type: none"> <li>• address,</li> <li>• history of fraudulent claims,</li> <li>• details of incident giving rise to claim</li> <li>• Criminal Data - <i>e.g. unspent convictions</i></li> </ul>

Information type	Details of information that we typically capture
Business Partners and Visitors	
<b>Contact Details</b>	<ul style="list-style-type: none"> <li>• name,</li> <li>• work address,</li> <li>• work email,</li> <li>• work telephone numbers,</li> <li>• job title</li> </ul>
<b>Marketing</b>	<ul style="list-style-type: none"> <li>• name,</li> <li>• job title,</li> <li>• email address,</li> <li>• interests / marketing list assignments,</li> <li>• record of permissions or marketing objections,</li> <li>• website data (<i>including online account details, IP address and browser generated information</i>)</li> </ul>
<b>Office Visitors</b>	<ul style="list-style-type: none"> <li>• name,</li> <li>• job title,</li> <li>• email address,</li> <li>• telephone number,</li> <li>• CCTV images,</li> <li>• dietary preferences (<i>for events</i>),</li> <li>• disability data (<i>voluntarily provided</i>)</li> </ul>

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