

Fire Protection

Impairment Form

Completing this Form

All impairments to fire protection equipment should be recorded and strictly controlled by site management. This form should be used to notify Chubb Insurance Malaysia Berhad when fire protection systems (sprinkler systems, fire detection systems, gaseous agent fire suppression systems, etc.) are impaired in accordance with the following criteria:

- Impairment/isolation exceeds 8 hours duration or extends overnight, or
- Impairment/isolation of any primary fire water supply (city water mains and fire pumps), or
- Impairment/isolation affecting more than 25% of the complex/building.

The completed form should be emailed to Chubb using the links provided herein. The relevant section of the form should be completed and further notification provided once adequate protection is restored.

Section A - to be completed by the Insured

Insured Name:			
Location/Site Address:			
Systems Impaired:	Smoke Detectors	Thermal Detectors	Fire Pumps
	Alarm Panel	Alarm Connection	Water Supply
	Sprinklers	Hydrants	Other:
Description of Impairment:			
Reason for Impairment:			
Impairment Start Date:		Time:	
Impairment End Date:		Time:	
Impairment Reported By:			
Name:			
Title:		Phone:	
Email:			

Please indicate the precautions by local management below:

Fire brigade notified?	N/A	Yes	No
Managers and/or supervisors in the impaired area notified?	N/A	Yes	No
Is the impaired area monitored by a heat/smoke detection system?	N/A	Yes	No
Are additional fire extinguishers available in the impaired area?	N/A	Yes	No
Is hydrant/hose reel system operational in the impaired area?	N/A	Yes	No
Are additional security patrols or a fire watch in place?	N/A	Yes	No
Have hazardous operations such as hot work been discontinued?	N/A	Yes	No
Additional Precautions or Comments:			

Section B - to be completed by Chubb

Additional Recommended Actions:			
Submitted By:			
Date:		Phone:	

Section C - to be completed by the Insured once Fire Protection Systems are Restored

Date System Restored:			
Restoration Notified By:		Phone:	

Privacy Notice

If you are providing personal data to Chubb Insurance Malaysia Berhad (Chubb), please read the following:

The Protection of Your Personal Data is Important to Us

We, Chubb, are committed to protecting your personal data and respect the privacy of individuals and the use of their personal data. We will deal with your personal data in compliance with the requirements of the Personal Data Protection Act 2010 (“PDPA”) and ensure that any personal data we collect about you is treated with the appropriate degree of protection and confidentiality.

What Personal Data Do We Collect?

Depending on the purpose, we may collect personal data that includes but is not limited to your name, date of birth, NRIC number, gender, family status, occupation, address including e-mail address, telephone number, financial details (including credit card or other payment details), previous and current insurance experience, and information relating to your insurance requirements.

We may also collect sensitive personal data, such as details about your health or condition, if any and if necessary.

Why Do We Collect Personal Data?

We collect and process personal data for the purpose of processing your insurance application/proposal, provision of insurance related products or services or any addition, alteration, variation, cancellation, renewal or reinstatement thereof, performing statistical/actuarial research or data study, promoting products and services, and other related purposes (collectively, “Purpose”).

How Do We Collect Personal Data?

We will only collect personal data by lawful and fair means. We collect personal data from time to time, when you fill up documents; liaise with us or our representatives; or give it to us or our representatives in person, over the telephone, through websites or from third parties you have consented to.

Consequence of Not Providing Us Your Personal Data

Although you are not obliged to provide us with your personal data, we will not be able to process your application for insurance cover or process your claim if you fail to provide all requested information.

Disclosure to Third Parties

Your Personal Data may be disclosed to any related company or any other company carrying on insurance or reinsurance related business, an intermediary, a claims, investigation or other service provider and to any association, federation or similar organisation of insurance companies that exists or is formed from time to time for the Purpose or to fulfil some legal or regulatory function or is reasonably required in the interest of the insurance industry. In such instances, it will be done in compliance with the PDPA.

We may also disclose your Personal Data where such disclosure is required under the law, court orders or pursuant to guidelines issued by regulatory or other relevant authorities, if we reasonably believe that we have a lawful right to disclose your Personal Data to any third party or that we would have had your consent for such disclosure if you had known of the same, and/or if the disclosure is in the public interest.

Your personal data may also be transferred to our related companies and third party providers, which may be located outside Malaysia for the Purpose. In the event that we use external service providers, specific security and confidentiality safeguards have been put in place to ensure your privacy rights remain unaffected.

How to Access, Correct, Update or Limit the Processing of Your Personal Data with Chubb

You may make inquiries, complaints or request for access to or correction of your personal data or limit the processing of your personal data at any time hereafter by submitting such request to us at:

Chubb Insurance Malaysia Berhad (9827-A)
Manager, Customer Service Unit
Wisma Chubb,
38 Jalan Sultan Ismail,
50250 Kuala Lumpur, Malaysia.
TF 1800-88-3226
E Inquiries.MY@chubb.com

About Chubb in Malaysia

Chubb is the world's largest publicly traded property and casualty insurer. With operations in 54 countries, Chubb provides commercial and personal property and casualty insurance, personal accident and supplemental health insurance, reinsurance and life insurance to a diverse group of clients. As an underwriting company, we assess, assume and manage risk with insight and discipline. We service and pay our claims fairly and promptly. The company is also defined by its extensive product and service offerings, broad distribution capabilities, exceptional financial strength and local operations globally. Parent company Chubb Limited is listed on the New York Stock Exchange (NYSE: CB) and is a component of the S&P 500 index. Chubb maintains executive offices in Zurich, New York, London and other locations, and employs approximately 31,000 people worldwide.

Chubb's operation in Malaysia (Chubb Insurance Malaysia Berhad) provides a comprehensive range of general insurance solutions for large corporates, small and medium-sized businesses, as well as individuals through a multitude of distribution channels. With a strong underwriting culture, the company offers responsive service and market leadership built on financial strength. Chubb in Malaysia has a network of 23 branches and more than 2,500 agents.

Notice

This form is furnished by Chubb as a matter of goodwill, and Chubb accepts no responsibility for the validity of this form.

Contact Us

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