

CHUBB®

**Chubb  
Travel  
Insurance  
Plus**





## Overview of Chubb Travel Insurance Plus

# Wherever Your Journey Takes You, Explore The World With Peace

When embarking on a new journey, the last thing you want to think about is the unexpected. PT Chubb General Insurance Indonesia (“Chubb”) through its product Chubb Travel Insurance Plus acts as your safety net, offering financial protection and peace of mind against unforeseen events such as trip cancellation, airline delays, emergency medical expenses, lost luggage, or other events. Don’t let your travel plans get ruined, complete yourself with the necessary protection for a seamless and worry-free journey.

Chubb provides 2 best package options for you:

- ✓ **Single Trip**  
Through this policy, Chubb will cover your single journey to the selected region of travel during the period of insurance. This plan option is available for individuals, couples, and families.
- ✓ **Annual Multi-Trip**  
Choose this package option if you regularly travel an unlimited number of journey, you can choose your destination and this package option is also available for individuals, couples, and families.

**So, which package option will you choose?**

## Learn The Main Benefits of Chubb Travel Insurance Plus Special Overseas Journey

Overseas Journey - Main Benefits	Benefit Amount (in IDR)			
	Ultimate	Supreme	Essential	Asean
Section 1 - Accidental Death and Disablement				
Individual Limit				
Adult: 18 years to 69 years	1.500.000.000	1.000.000.000	500.000.000	250.000.000
Adult: 70 years to 80 years	750.000.000	500.000.000	250.000.000	125.000.000
Adult: 81 years to 85 years	375.000.000	250.000.000	125.000.000	62.500.000
Child, minimum 14 days	375.000.000	250.000.000	125.000.000	62.500.000
Section 2 - Child Education Fund				
For each child (max 3 children)	50.000.000	25.000.000	Not Covered	Not Covered
Section 3 - Medical Expenses				
Individual Limit due to Accident and Sickness				
Adult: 18 years to 69 years	3.000.000.000	2.000.000.000	1.000.000.000	500.000.000
Adult: 70 years to 80 years	1.500.000.000	1.000.000.000	500.000.000	250.000.000
Adult: 81 years to 85 years	750.000.000	500.000.000	250.000.000	125.000.000
Child, minimum 14 days	3.000.000.000	2.000.000.000	1.000.000.000	500.000.000
Sub limit max. 10.000.000 for Treatment by Traditional Physician	Included	Included	Included	Included
Section 4 - Follow-up Medical Expenses in Indonesia				
Medical Expenses				
Maximum Individual Limit	30.000.000	20.000.000	10.000.000	5.000.000
Daily Hospital Income				
Limit/day	1.000.000	500.000	Not Covered	Not Covered
Maximum Individual Limit	10.000.000	5.000.000		

## Learn The Main Benefits of Chubb Travel Insurance Plus Special Overseas Journey

Overseas Journey - Main Benefits	Benefit Amount (in IDR)			
	Ultimate	Supreme	Essential	Asean
<b>Section 5 - Daily Hospital Income</b>				
a. Overseas Daily Hospital Income (ICU)				
Limit/day	1.000.000	500.000	Not Covered	Not Covered
Maximum Individual Limit	20.000.000	10.000.000		
b. Overseas Daily Hospital Income (Non ICU)				
Limit/day	1.000.000	500.000	Not Covered	Not Covered
Maximum Individual Limit	20.000.000	10.000.000		
<b>Section 6 - Travel Cancellation</b>				
as the direct and necessary result of any of the following Specified Causes occurring within sixty (60) days for event (b), within thirty (30) days for events (c) and (d) and within fourteen (14) days for events (e) to (h) before the Scheduled Departure Date				
Maximum Individual Limit	60.000.000	30.000.000	10.000.000	10.000.000
<b>Section 7 - Travel Postponement</b>				
as the direct and necessary result of any of the following Specified Causes occurring within sixty (60) days for event (b), within thirty (30) days for events (c) and (d) and within fourteen (14) days for events (e) to (h) before the Scheduled Departure Date				
Maximum Individual Limit	60.000.000	30.000.000	10.000.000	10.000.000
<b>Section 8 - Travel Curtailment</b>				
i) Early Return Home ii) Travel Alteration				
Maximum Individual Limit	60.000.000	30.000.000	10.000.000	10.000.000
<b>Section 9 - Hijacking Inconvenience</b>				
every 6 consecutive hours				
Sub limit	1.000.000	700.000	350.000	350.000
Maximum Individual Limit	7.000.000	3.500.000	1.000.000	1.000.000
<b>Section 10 - Travel Delay</b>				
every 4 consecutive hours				
Sub limit	1.000.000	700.000	350.000	350.000
Maximum Individual Limit	7.000.000	3.500.000	1.000.000	1.000.000

## Learn The Main Benefits of Chubb Travel Insurance Plus Special Overseas Journey

Overseas Journey - Main Benefits	Benefit Amount (in IDR)			
	Ultimate	Supreme	Essential	Asean
Section 11 - Travel Re-Route	every 4 consecutive hours			
Sub limit	1.000.000	700.000	Not Covered	Not Covered
Maximum Individual Limit	7.000.000	3.500.000		
Section 12 - Travel Misconnection	every 4 consecutive hours for Travel Misconnection at Overseas			
Sub limit	1.000.000	700.000	350.000	Not Covered
Maximum Individual Limit	7.000.000	3.500.000	1.000.000	
Section 13 - Baggage Delay	every 6 consecutive hours			
Sub limit	1.000.000	700.000	350.000	350.000
Maximum Individual Limit	7.000.000	3.500.000	1.000.000	1.000.000
Section 14 - Loss or Damage of Personal Property, Baggage and Money				
sub limit for Money	2.500.000	2.500.000	Not Covered	Not Covered
per Article (including Laptop and Golf Equipments)	7.500.000	5.000.000	5.000.000	5.000.000
Maximum Individual Limit	35.000.000	20.000.000	10.000.000	10.000.000
Section 15 - Loss or Damage to Travel Documents				
Maximum Individual Limit	7.000.000	3.500.000	Not Covered	Not Covered
Section 16 - Fraudulent Use of Lost Credit Card				
Maximum Individual Limit	20.000.000	20.000.000	Not Covered	Not Covered
Section 17 - Flight Overbooked	every 4 consecutive hours			
Sub limit	1.000.000	700.000	Not Covered	Not Covered
Maximum Individual Limit	7.000.000	3.500.000		
Section 18 - Child Guard	40.000.000	20.000.000	Not Covered	Not Covered

## Learn The Main Benefits of Chubb Travel Insurance Plus Special Overseas Journey

Overseas Journey - Main Benefits	Benefit Amount (in IDR)			
	Ultimate	Supreme	Essential	Asean
Section 19 - Compassionate Visit				
a. Overseas Compassionate Hospitalitation Visit	40.000.000	20.000.000	20.000.000	20.000.000
b. Overseas Compassionate Death Visit	40.000.000	20.000.000	20.000.000	20.000.000
Section 20 - Emergency Medical Evacuation and Repratiation				
Maximum Individual Limit	Actual Cost	Actual Cost	750.000.000	350.000.000
Section 21 - Repatriation of Mortal Remains				
a. Non Pre-Existing Conditions				
Maximum Individual Limit	Actual Cost	Actual Cost	750.000.000	350.000.000
b. Pre-Existing Conditions				
Maximum Individual Limit	2.000.000.000	1.500.000.000	750.000.000	100.000.000
Section 22 - Emergency Mobile Phone Charges				
Maximum Individual Limit	5.000.000	2.500.000	1.000.000	1.000.000
Section 23 - Home Guard	60.000.000	30.000.000	Not Covered	Not Covered
Section 24 - Personal Liability	2.500.000.000	1.000.000.000	500.000.000	500.000.000
Section 25 - Car Rental Excess Charges	15.000.000	3.500.000	Not Covered	Not Covered
Section 26 - Terrorism Extension	Included	Included	Included	Included
Chubb Assistance Benefits (hotline 24 hours)	Included	Included	Included	Included
Automatic Policy Extension (Up to thirty (30) days as a result of the Insured Person being Confined in Hospital)	Included	Included	Included	Included

## Learn The Optional Add-On Benefits of Chubb Travel Insurance Plus Special Overseas Journey

Overseas Journey - Optional Add-On Benefits	Benefit Amount (in IDR)			
	Ultimate	Supreme	Essential	Asean
Section 27 - Cruise Pack				
Period of Insurance as stated in the Certificate of Insurance, maximum up to thirty one (31) days from Effective Date				
a. Cruise Re-Route	5.000.000	5.000.000	2.500.000	2.500.000
b. Excursion Tour Cancellation	Actual Cost	75.000.000	25.000.000	25.000.000
c. Excursion Tour Curtailment	Actual Cost	75.000.000	25.000.000	25.000.000
<p>Section 28 - Communicable Disease Outbreak Benefit</p> <p>COVID-19 refers to the strain of Novel Coronavirus 2019 classified in February 2020 by the World Health Organization (WHO) as "Coronavirus Disease 2019 (COVID-19)" (or any mutation or variation thereof or any related strain), contracted and commencing whilst this Policy is in force and results, directly and independently of all other such causes.</p>	<p>The coverage will only be provided if the Insured Person is diagnosed with Communicable Disease Outbreak as a direct result of COVID-19 and is only applicable for the following Benefits:</p> <p>Section 3 - Medical Expenses            Section 5 - Daily Hospital Income            Section 6 - Travel Cancellation            Section 8 - Travel Curtailment            Section 20 - Emergency Medical Evacuation and Repatriation            Section 21 - Repatriation of Mortal Remains</p>			
Section 29 - Skiing Extension				
a. Ski Equipment	10.000.000	10.000.000	10.000.000	10.000.000
b. Ski Track / Piste Closure				
Limit / day	1.000.000	1.000.000	1.000.000	1.000.000
Maximum Individual Limit	10.000000	10.000000	10.000000	10.000000
Section 30 - Adventurous Sports	<p>Included in the Benefit Amount under the following Benefits:</p> <p>Section 1 - Accidental Death and Disablement            Section 3 - Medical Expenses            Section 20 - Emergency Medical Evacuation and Repatriation            Section 21 - Repatriation of Mortal Remains</p>			
<p>Section 31 - Visa Protection</p> <p>This coverage is effective only if Your Visa application is submitted to an authorized representative of a Destination Country at least thirty (30) calendar days before Scheduled Departure Date</p>	4.500.000	4.500.000	4.500.000	Not Covered

## Individual Premium Chubb Travel Insurance Plus Special Overseas Journey

### Description:

- **Region 1:**  
Worldwide, include countries from Region 2, Region 3, and Region 4, does not include Cuba
- **Region 2:**  
Worldwide, include countries from Region 3, and Region 4, does not include USA, Canada, Virgin Island, Wake Island and Cuba
- **Region 3:**  
Asia Pacific countries, include countries from Region 4
- **Region 4:**  
Brunei Darussalam, Cambodia, East Timor, India, Malaysia, Laos, Myanmar, Phillipines, Singapore, Sri Lanka, Thailand and Vietnam

Up to 69 years old - Region 1				Region 2			Region 3			Region 4			
Individual	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential	Asean
1 - 4 days	332.000	292.000	213.000	216.000	202.000	147.000	131.000	118.000	86.000	112.000	98.000	72.000	57.000
5 - 6 days	622.000	547.000	398.000	404.000	371.000	270.000	246.000	216.000	158.000	183.000	161.000	117.000	94.000
7 - 8 days	871.000	766.000	557.000	566.000	523.000	380.000	343.000	305.000	222.000	276.000	243.000	177.000	142.000
9 - 10 days	1.099.000	967.000	704.000	714.000	657.000	478.000	433.000	384.000	279.000	379.000	334.000	243.000	194.000
11 - 15 days	1.223.000	1.077.000	783.000	795.000	741.000	539.000	542.000	432.000	315.000	448.000	394.000	287.000	244.000
16 - 20 days	1.596.000	1.405.000	1.022.000	1.038.000	960.000	698.000	708.000	560.000	408.000	542.000	477.000	347.000	295.000
21 - 25 days	1.824.000	1.605.000	1.167.000	1.185.000	1.095.000	796.000	808.000	639.000	465.000	580.000	510.000	371.000	334.000
26 - 31 days	2.052.000	1.806.000	1.313.000	1.334.000	1.229.000	894.000	909.000	717.000	522.000	680.000	598.000	435.000	392.000
Add / Week	415.000	365.000	266.000	245.000	208.000	152.000	204.000	174.000	126.000	119.000	104.000	76.000	65.000
Annual	4.995.000	4.396.000	3.197.000	3.684.000	3.242.000	2.358.000	3.223.000	2.837.000	2.063.000	2.091.000	1.841.000	1.339.000	1.138.000
Above 69 years old up to 85 years old - Region 1				Region 2			Region 3			Region 4			
Individual	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential	Asean
1 - 4 days	663.000	584.000	425.000	431.000	404.000	294.000	262.000	236.000	172.000	223.000	196.000	143.000	114.000
5 - 6 days	1.244.000	1.094.000	796.000	808.000	741.000	539.000	491.000	432.000	315.000	366.000	322.000	234.000	188.000
7 - 8 days	1.741.000	1.532.000	1.114.000	1.132.000	1.045.000	760.000	686.000	610.000	443.000	552.000	486.000	353.000	283.000
9 - 10 days	2.197.000	1.934.000	1.407.000	1.428.000	1.314.000	956.000	866.000	767.000	558.000	757.000	667.000	485.000	388.000
11 - 15 days	2.446.000	2.153.000	1.566.000	1.590.000	1.482.000	1.078.000	1.084.000	864.000	629.000	895.000	788.000	573.000	487.000
16 - 20 days	3.192.000	2.809.000	2.043.000	2.075.000	1.920.000	1.396.000	1.415.000	1.120.000	815.000	1.084.000	954.000	694.000	590.000
21 - 25 days	3.647.000	3.209.000	2.334.000	2.370.000	2.189.000	1.592.000	1.616.000	1.277.000	929.000	1.159.000	1.020.000	742.000	668.000
26 - 31 days	4.104.000	3.611.000	2.626.000	2.667.000	2.458.000	1.788.000	1.818.000	1.434.000	1.043.000	1.359.000	1.196.000	870.000	783.000
Add / Week	829.000	730.000	531.000	490.000	416.000	303.000	408.000	347.000	252.000	237.000	208.000	152.000	129.000
Annual	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA



**Couple Premium  
Chubb Travel Insurance Plus  
Special Overseas Journey**

**Description:**

- **Region 1:**  
Worldwide, include countries from Region 2, Region 3, and Region 4, does not include Cuba
- **Region 2:**  
Worldwide, include countries from Region 3, and Region 4, does not include USA, Canada, Virgin Island, Wake Island and Cuba
- **Region 3:**  
Asia Pacific countries, include countries from Region 4
- **Region 4:**  
Brunei Darussalam, Cambodia, East Timor, India, Malaysia, Laos, Myanmar, Phillipines, Singapore, Sri Lanka, Thailand and Vietnam

Up to 69 years old - Region 1				Region 2			Region 3			Region 4			
Couple	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential	Asean
1 - 4 days	564.000	496.000	316.000	367.000	344.000	250.000	222.000	201.000	146.000	190.000	167.000	122.000	97.000
5 - 6 days	1.057.000	930.000	677.000	687.000	630.000	458.000	418.000	368.000	268.000	311.000	274.000	199.000	160.000
7 - 8 days	1.480.000	1.302.000	947.000	962.000	888.000	646.000	583.000	518.000	377.000	469.000	413.000	300.000	240.000
9 - 10 days	1.868.000	1.644.000	1.196.000	1.214.000	1.117.000	812.000	736.000	652.000	474.000	644.000	567.000	412.000	330.000
11 - 15 days	2.079.000	1.830.000	1.331.000	1.351.000	1.259.000	916.000	922.000	735.000	535.000	761.000	669.000	487.000	414.000
16 - 20 days	2.713.000	2.388.000	1.737.000	1.763.000	1.632.000	1.187.000	1.202.000	952.000	693.000	921.000	811.000	590.000	501.000
21 - 25 days	3.100.000	2.728.000	1.984.000	2.015.000	1.861.000	1.353.000	1.374.000	1.086.000	790.000	985.000	867.000	631.000	568.000
26 - 31 days	3.488.000	3.070.000	2.233.000	2.267.000	2.090.000	1.520.000	1.546.000	1.219.000	887.000	1.155.000	1.017.000	740.000	666.000
Add / Week	705.000	620.000	451.000	417.000	354.000	258.000	347.000	295.000	215.000	201.000	177.000	129.000	110.000
Annual	8.491.000	7.472.000	5.435.000	6.262.000	5.510.000	4.008.000	5.479.000	4.822.000	3.507.000	3.555.000	3.129.000	2.275.000	1.934.000

  

Above 69 years old up to 85 years old - Region 1				Region 2			Region 3			Region 4			
Couple	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential	Asean
1 - 4 days	1.128.000	992.000	722.000	733.000	687.000	500.000	444.000	401.000	292.000	379.000	333.000	243.000	194.000
5 - 6 days	2.114.000	1.860.000	1.353.000	1.374.000	1.259.000	916.000	835.000	735.000	535.000	622.000	547.000	398.000	319.000
7 - 8 days	2.959.000	2.604.000	1.894.000	1.923.000	1.776.000	1.291.000	1.166.000	1.036.000	754.000	938.000	825.000	600.000	480.000
9 - 10 days	3.735.000	3.287.000	2.391.000	2.428.000	2.233.000	1.624.000	1.471.000	1.303.000	948.000	1.287.000	1.133.000	824.000	659.000
11 - 15 days	4.158.000	3.659.000	2.661.000	2.702.000	2.518.000	1.832.000	1.843.000	1.469.000	1.069.000	1.521.000	1.338.000	974.000	828.000
16 - 20 days	5.426.000	4.775.000	3.473.000	3.526.000	3.263.000	2.373.000	2.404.000	1.904.000	1.385.000	1.842.000	1.621.000	1.179.000	1.002.000
21 - 25 days	6.200.000	5.456.000	3.968.000	4.029.000	3.721.000	2.706.000	2.747.000	2.171.000	1.579.000	1.970.000	1.734.000	1.261.000	1.135.000
26 - 31 days	6.976.000	6.39.000	4.465.000	4.533.000	4.179.000	3.039.000	3.091.000	2.438.000	1.773.000	2.310.000	2.033.000	1.479.000	1.331.000
Add / Week	1.409.000	1.240.000	902.000	833.000	707.000	515.000	694.000	590.000	429.000	402.000	354.000	258.000	219.000
Annual	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA

**Family Premium  
Chubb Travel Insurance Plus  
Special Overseas Journey**

**Description:**

- **Region 1:**  
Worldwide, include countries from Region 2, Region 3, and Region 4, does not include Cuba
- **Region 2:**  
Worldwide, include countries from Region 3, and Region 4, does not include USA, Canada, Virgin Island, Wake Island and Cuba
- **Region 3:**  
Asia Pacific countries, include countries from Region 4
- **Region 4:**  
Brunei Darussalam, Cambodia, East Timor, India, Malaysia, Laos, Myanmar, Phillipines, Singapore, Sri Lanka, Thailand and Vietnam

Up to 69 years old - Region 1				Region 2			Region 3			Region 4			
Family	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential	Asean
1 - 4 days	663.000	584.000	425.000	431.000	404.000	294.000	262.000	236.000	172.000	223.000	196.000	143.000	114.000
5 - 6 days	1.244.000	1.094.000	796.000	808.000	741.000	539.000	491.000	432.000	315.000	366.000	322.000	234.000	188.000
7 - 8 days	1.741.000	1.532.000	1.114.000	1.132.000	1.045.000	760.000	686.000	610.000	433.000	552.000	486.000	353.000	283.000
9 - 10 days	2.197.000	1.934.000	1.407.000	1.428.000	1.314.000	956.000	866.000	767.000	558.000	757.000	667.000	485.000	338.000
11 - 15 days	2.446.000	2.153.000	1.566.000	1.590.000	1.482.000	1.078.000	1.084.000	864.000	629.000	895.000	788.000	573.000	487.000
16 - 20 days	3.192.000	2.809.000	2.043.000	2.075.000	1.920.000	1.396.000	1.415.000	1.120.000	815.000	1.084.000	954.000	694.000	590.000
21 - 25 days	3.647.000	3.209.000	2.334.000	2.370.000	2.189.000	1.592.000	1.616.000	1.277.000	929.000	1.159.000	1.020.000	742.000	668.000
26 - 31 days	4.104.000	3.611.000	2.626.000	2.667.000	2.458.000	1.788.000	1.818.000	1.434.000	1.043.000	1.359.000	1.196.000	870.000	783.000
Add / Week	829.000	730.000	531.000	490.000	416.000	303.000	408.000	347.000	252.000	237.000	208.000	152.000	129.000
Annual	9.990.000	8.791.000	6.394.000	7.367.000	6.483.000	4.715.000	6.446.000	5.673.000	4.126.000	4.182.000	3.681.000	2.677.000	2.275.000
Above 69 years old up to 85 years old - Region 1				Region 2			Region 3			Region 4			
Family	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential	Asean
1 - 4 days	1.326.000	1.167.000	849.000	862.000	808.000	588.000	523.000	472.000	343.000	445.000	392.000	285.000	228.000
5 - 6 days	2.487.000	2.188.000	1.592.000	1.616.000	1.482.000	1.078.000	982.000	864.000	629.000	732.000	644.000	468.000	375.000
7 - 8 days	3.481.000	3.064.000	2.228.000	2.263.000	2.089.000	1.519.000	1.371.000	1.219.000	886.000	1.103.000	971.000	706.000	565.000
9 - 10 days	4.394.000	3.867.000	2.813.000	2.856.000	2.627.000	1.911.000	1.731.000	1.533.000	1.115.000	1.514.000	1.333.000	969.000	776.000
11 - 15 days	4.892.000	4.305.000	3.131.000	3.179.000	2.963.000	2.155.000	2.168.000	1.728.000	1.257.000	1.789.000	1.575.000	1.145.000	974.000
16 - 20 days	6.383.000	5.618.000	4.086.000	4.149.000	3.839.000	2.792.000	2.829.000	2.240.000	1.629.000	2.167.000	1.907.000	1.387.000	1.179.000
21 - 25 days	7.293.000	6.418.000	4.668.000	4.740.000	4.378.000	3.184.000	3.232.000	2.554.000	1.857.000	2.318.000	2.040.000	1.484.000	1.335.000
26 - 31 days	8.207.000	7.222.000	5.252.000	5.333.000	4.916.000	3.576.000	3.636.000	2.868.000	2.086.000	2.718.000	2.392.000	1.740.000	1.566.000
Add / Week	1.658.000	1.459.000	1.061.000	980.000	832.000	605.000	816.000	693.000	504.000	473.000	416.000	303.000	258.000
Annual	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA

**Optional Add-On Benefit Premium  
Cruise Protection  
Chubb Travel Insurance Plus  
Special Overseas Journey**

Up to 69 years old - Region 1				Region 2			Region 3			Region 4			
Cruise	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential	Asean
Individual	197.000	148.000	66.000	106.000	79.000	36.000	106.000	79.000	36.000	60.000	45.000	20.000	20.000
Couple	354.000	266.000	118.000	190.000	143.000	64.000	190.000	143.000	64.000	108.000	81.000	36.000	36.000
Family	708.000	531.000	236.000	380.000	285.000	127.000	380.000	285.000	127.000	216.000	162.000	72.000	72.000

Above 69 years old up to 85 years old - Region 1				Region 2			Region 3			Region 4			
Cruise	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential	Asean
Individual	354.000	266.000	118.000	190.000	143.000	64.000	190.000	143.000	64.000	108.000	81.000	36.000	36.000
Couple	637.000	478.000	213.000	342.000	256.000	114.000	342.000	256.000	114.000	195.000	146.000	65.000	65.000
Family	1.274.000	955.000	425.000	683.000	512.000	228.000	683.000	512.000	228.000	389.000	292.000	130.000	130.000

**Optional Add-On Benefit Premium  
Skiing Protection  
Chubb Travel Insurance Plus  
Special Overseas Journey**

Up to 69 years old			
Ski	Individual	Couple	Family
1 - 31 days	83.900	142.700	167.800
Annual	167.800	285.300	335.600

**Individual Premium  
Optional Add-On Benefit  
Adventurous Sport  
Chubb Travel Insurance Plus  
Special Overseas Journey**

	Up to 69 years old - Region 1			Region 2			Region 3			Region 4			
Individual	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential	Asean
1 - 4 days	26.600	23.400	17.100	17.300	16.300	11.800	10.500	9.500	6.900	8.900	7.800	5.800	4.600
5 - 6 days	49.800	43.800	32.000	32.500	29.800	21.700	19.700	17.400	12.700	14.600	12.900	9.400	7.500
7 - 8 days	69.700	61.300	44.800	45.500	41.900	30.600	27.500	24.500	17.800	22.000	19.400	14.200	11.300
9 - 10 days	87.900	77.300	56.500	57.400	52.700	38.400	34.800	30.900	22.400	30.200	26.600	19.500	15.500
11 - 15 days	97.900	86.100	62.900	63.900	59.500	43.300	43.500	34.800	25.300	35.700	31.400	23.000	19.400
16 - 20 days	127.700	112.300	82.100	83.300	77.000	56.100	56.800	45.100	32.800	43.300	38.000	27.900	23.500
21 - 25 days	145.900	128.300	93.800	95.200	87.800	64.000	64.900	51.400	37.300	46.300	40.600	29.800	26.600
26 - 31 days	164.100	144.400	105.500	107.100	98.600	71.900	73.000	57.700	41.900	54.300	47.600	35.000	31.200
Add / Week	33.200	29.200	21.300	19.600	16,700	12.200	16.400	14.000	10.100	9.600	8.400	6.100	5.200
Annual	199.200	175.200	128.100	147.500	129.700	94.400	128.900	113.800	82.600	83.200	73.000	53.600	45.200

**Couple Premium  
Optional Add-On Benefit  
Adventurous Sport  
Chubb Travel Insurance Plus  
Special Overseas Journey**

Couple	Up to 69 years old - Region 1			Region 2			Region 3			Region 4			
	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential	Asean
1 - 4 days	45.100	39.700	29.000	29.500	27.600	20.100	17.900	16.200	11.800	15.100	13.300	9.800	7.800
5 - 6 days	84.600	74.700	54.400	55.200	50.500	36.800	33.500	29.600	21.500	24.800	21.800	16.000	12.700
7 - 8 days	118.400	104.100	76.100	77.300	71.200	51.900	46.800	41.700	30.300	37.400	32.900	24.100	19.200
9 - 10 days	149.400	131.400	96.100	97.500	89.600	65.300	59.100	52.400	38.100	51.400	45.100	33.100	26.300
11 - 15 days	166.300	146.300	106.900	108.500	101.000	73.600	73.900	59.100	43.000	60.700	53.300	39.100	33.000
16 - 20 days	217.000	190.900	139.500	141.600	130.900	95.400	96.500	76.600	55.700	73.500	64.500	47.400	39.900
21 - 25 days	248.000	218.100	159.400	161.800	149.300	108.700	110.200	87.300	63.500	78.600	69.000	50.700	45.200
26 - 31 days	279.000	245.400	179.400	182.100	167.600	122.100	124.000	98.100	71.300	92.200	80.900	59.400	53.000
Add / Week	56.400	49.600	36.100	33.400	28.400	20.700	27.800	23.600	17.200	16.100	14.200	10.400	8.800
Annual	338.600	297.800	217.700	250.700	220.400	160.500	219.200	193.400	140.500	141.400	124.100	91.200	76.800

**Family Premium  
Optional Add-On Benefit  
Adventurous Sport  
Chubb Travel Insurance Plus  
Special Overseas Journey**

Up to 69 years old - Region 1				Region 2			Region 3			Region 4			
Family	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential	Asean
1 - 4 days	53.100	46.700	34.100	34.600	32.500	23.600	21.000	19.000	13.800	17.800	15.600	11.500	9.100
5 - 6 days	99.500	87.500	64.000	64.900	59.500	43.300	39.400	34.800	25.300	29.200	25.700	18.800	15.000
7 - 8 days	139.300	122.500	89.500	90.900	83.800	61.100	55.000	49.000	35.600	44.000	38.700	28.400	22.500
9 - 10 days	175.800	154.600	113.000	114.700	105.400	76.800	69.500	61.700	44.800	60.400	53.100	39.000	30.900
11 - 15 days	195.700	172.100	125.800	127.700	118.900	86.600	87.000	69.500	50.500	71.400	62.700	46.000	38.800
16 - 20 days	255.300	224.600	164.100	166.600	154.000	112.200	113.500	90.100	65.500	86.500	75.900	55.700	47.000
21 - 25 days	291.700	256.600	187.500	190.300	175.600	127.900	129.700	102.700	74.600	92.500	81.200	59.600	53.200
26 - 31 days	328.200	288.700	211.000	214.200	197.200	143.700	145.900	115.400	83.800	108.500	95.200	69.900	62.400
Add / Week	66.400	58.400	42.500	39.200	33.300	24.300	32.700	27.800	20.200	19.000	16.700	12.200	10.400
Annual	398.300	350.400	256.100	294.900	259.300	188.800	257.800	227.500	165.200	166.400	146.000	107.200	90.400

## Frequently Asked Questions

- ✔ **When should I buy travel insurance?**  
Before traveling, Chubb Travel Insurance Plus can be purchased online at [www.chubbtravelinsurance.co.id](http://www.chubbtravelinsurance.co.id) and coverage will commence upon departure from Indonesia for international travel
- ✔ **Does Chubb Travel Insurance Plus cover anything related to Covid-19?**  
Yes, the travel insurance coverages in accordance with the benefits listed in the benefits table and applicable terms and conditions
- ✔ **Does Chubb Travel Insurance Plus cover pre-existing conditions?**  
No, pre-existing conditions or illnesses are included as policy exclusions
- ✔ **Can I cancel my Chubb Travel Insurance Plus policy?**  
Single trip policy options are non-cancellable and premiums are non-refundable. However, you may cancel the annual policy option at any time. In such cases, Chubb will refund the premium after deducting the premium has become effective and calculated on a pro-rata basis
- ✔ **Where can I read about the policy terms?**  
Your certificate of insurance and policy wording will be sent via e-mail shortly after the purchase is made or you can visit [www.chubbtravelinsurance.co.id](http://www.chubbtravelinsurance.co.id)

## Terms & Conditions

- ✔ Premium is based on length of days
- ✔ Maximum duration of international single trip is 183 days
- ✔ Maximum duration of international annual trip is 90 days
- ✔ Special benefits for cruise, ski, and adventurous sport, maximum duration of each journey are 31 days
- ✔ Main insured and spouse's ages are 18 up to 85 years old
- ✔ For the family plan option, the child's age starts from 14 days to 23 years old and only gets 25% coverage on accidental death & permanent disablement benefit
- ✔ For the insured and spouse between the ages of 70 - 80 years old only gets 50% of accidental death & permanent total disablement due to accident and medical expense & dental benefits are covered
- ✔ The insured and spouse aged 80 - 85 years old are only covered for 25% of the total coverage
- ✔ We recommend for you to read and understand the applicable terms and conditions before purchasing. Information on the terms and conditions of Chubb Travel Insurance Plus can be accessed via [www.chubb.com/id](http://www.chubb.com/id)

# Claim Submission Procedure

**Report to Chubb no later than 30 days from the date of the incident**

- ✔ Claim submissions can be made online via <https://www.chubbclaims.com/ace/id-id/welcome.aspx> or offline via email to [travel.id@chubb.com](mailto:travel.id@chubb.com)
- ✔ Download a copy of the Chubb Travel Insurance Plus claim form at [www.chubbtravelinsurance.co.id/cti/id-id/home/claim](http://www.chubbtravelinsurance.co.id/cti/id-id/home/claim)
- ✔ Complete all sections & questions of the claim form that are relevant to your claim, if any required documents are missing, Chubb will contact you and your claim will be delayed
- ✔ For further questions regarding your claim, including status updates, please contact Customer Service at [travel.id@chubb.com](mailto:travel.id@chubb.com) with your policy number and claim number

**For further process, please contact Chubb Hotline by phone at 1500 257 or email to [contact.id@chubb.com](mailto:contact.id@chubb.com)**



# General Exclusions

The following exclusions are a summary of the policy's General Exclusions. Therefore, we recommend reading the policy's General Exclusions. This policy does not cover, and we will not in any event be liable to pay any claims arising directly or indirectly from, caused by, a consequence of, arising in connection or contributed to by any of the following:

- ✓ Any Pre-existing Conditions or congenital conditions;
- ✓ Any condition, which is or results from or is a complication of infection with HIV, any variance including AIDS, and ARC, or any opportunistic infections and/or malignant neoplasm (tumor) found in the presence of HIV, AIDS or ARC;
- ✓ Any condition which is, results from or a complication of pregnancy, childbirth, miscarriage (except miscarriage due to Bodily Injury as direct result of an Accident as covered under Section 3 of Part 7 for Medical Expenses) or abortion;
- ✓ Any condition which is, results from or a complication of suicide or attempted suicide or intentional self-injury;
- ✓ Illnesses or disorders of a psychological nature, mental and nervous disorders, including but not limited to insanity;
- ✓ Any willful or intentional acts of Yours whether sane or insane, self-inflicted injury, suicide pacts or agreements or any attempts thereat, provoked homicide or assault;
- ✓ Any loss or expenses which is, directly or indirectly, caused by, a consequence of, arises in connection with or is contributed to by You undertaking any Journey against the advice of a Physician or for the purpose of seeking medical attention;
- ✓ Any prohibition or breach of government regulation or any failure by You to take reasonable precautions to avoid a claim under this Policy following the warning of any intended Strike, Riot or Civil Commotion through or by general mass media;
- ✓ Any Nuclear, Chemical, Biological Terrorism;
- ✓ Any known event/foreseen circumstance, which means Riot, Strike, Civil Commotion or Natural Disaster that were publicized or reported by the media or through travel advice issued by a national or international body or agency before the Policy was taken up or before the trip was booked (in the case of an annual plan);

***You are advised to read the full exclusions, terms and conditions in your Policy Wording and Policy Schedule***

# Complaint Handling Procedure

**If you are not satisfied with Chubb's product or services and would like to make a complaint, please contact us:**

**Hotline Customer Service: 1500 257**

Verbal complaints will be investigated and resolved within 5 business days of receipt of the complaint. In the event that we require supporting documentation and the resolution of the complaint requires an extension of time, we will ask you to submit a complaint or grievance in writing with the necessary supporting documentation. Complaint or grievance in writing with required supporting documentation

**E-mail: [contact.id@chubb.com](mailto:contact.id@chubb.com)**

We will resolve your complaint or grievance within 10 business days of receiving all required documentation. We may extend the resolution period by a maximum of 10 additional business days notifying you in writing, before the end of the first 10 business days



## About Chubb in Indonesia

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Chubb has three insurance operations in Indonesia: general insurance, life insurance, and sharia general insurance. Its general insurance operation (PT Chubb General Insurance Indonesia) provides a comprehensive range of general insurance solutions for individuals, families, and businesses, both large and small. With strategically located offices, the company offers its products and services through a multitude of distribution channels, including banks, multi-finance companies, brokers, and independent distribution partners.

## Contact Us

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### **PT Chubb General Insurance Indonesia**

Gedung Bursa Efek Indonesia (Indonesia Stock Exchange Building)

Tower II, 10<sup>th</sup> Floor, Suite 1001

Jl. Jend. Sudirman Kav. 52-53

Jakarta 12190, Indonesia

T 1500 257

E [contact.id@chubb.com](mailto:contact.id@chubb.com)

W [www.chubb.com/id](http://www.chubb.com/id)

The information is merely a general information of an insurance product that PT Chubb General Insurance Indonesia could cover. For the coverage that you have and exclusions towards your coverage please read and refer further to your insurance policy.

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