

# Bespoke kitchen restoration

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## The event

On a Saturday evening, there was catastrophic rainfall that severely damaged the interiors of a home.



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## The impact

The water seeped down into the kitchen on the first floor, behind the overhead cabinetry and flowed out onto the kitchen tiles from behind the ground cabinetry.

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## During the crisis

Chubb provided weekend support to ensure proactive mitigation works.

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## Immediate site attendance

Within the first week, Chubb's Loss Adjuster attended and coverage was confirmed.

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## The outcome

The home required bespoke kitchen cabinetry to be imported from France. Chubb was understanding of the craftsmanship unique to the structure of the home and ensured the kitchen was restored to its original finishings. The claim was settled within nine weeks.

### Catastrophic event



**Where:**

Eastern Suburbs, NSW



**About the client:**

Masterpiece Signature client for 10+ years



**Key takeaway:**

Timeliness allows us to support the client quickly.