



Strata Claims Examples

You can count on us when the worst happens. For more than 20 years, Chubb's award-winning claims specialists have handled some of the largest and most complex claims impacting strata buildings in Australia.



High Rise Explosion

When an explosion atop a Chubb insured high rise residential tower rendered the entire building unfit for occupancy, the Chubb claims team coordinated the speedy and safe evacuation of all 300 residents. As well as overseeing building rectification, the Chubb claims team were quick to pay the claim for temporary accommodation expenses for the six months required to reinstate the building to its pre-loss habitable condition, while at the same time carefully managing press coverage of the incident to minimise short- and long-term impact to residents.



Chubb Protects Management Committee

When several Executive Committee members of a Chubb insured became involved in wrongful act allegations, legal defence costs were covered under Chubb's Management Committee Liability section, with no inner sub-limit. As well as paying the reasonable costs for each party to have separate legal representation due to conflicts of interest, Chubb also covered the defence costs of the Body Corporate itself.



Pool Accident Results in Liability Claim

When a resident suffered serious injuries following an incident in the swimming pool of a residential strata complex, Chubb's General Liability claims team was quick to respond. Chubb's engagement of an expert opinion was a significant factor in the outcome, whereby most costs were borne by the builder and architect due to a design fault which contributed to the incident.

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