

Chubb Privacy

Appendix 1 Categories of Personal Data

Information type	Details of information that we typically capture
Prospective Insureds and Insured Persons	
Contact Details	<ul style="list-style-type: none"> • name, • address, • telephone number, • email address
Policy Information	<ul style="list-style-type: none"> • policy number, • relationship to the policyholder, • details of policy including insured amount, exceptions etc., • previous claims, • Telematics Data
Personal Risk Information	<ul style="list-style-type: none"> • gender, • date of birth, • claims history, • vehicle registration number (<i>e.g. Motor, SPL High Net Worth</i>), • professional history or CV (<i>e.g. Director and Officer</i>), • publicly available information (<i>e.g. Death, Disability, Disgrace</i>), • schedule of possessions, property construction, physical condition, security, fire protection and value (<i>SPL High Net Worth</i>), • Health Data - <i>e.g. physical and mental conditions, medical history and procedures, relevant personal habits (e.g. smoking, alcohol consumption) (A&H Combined, Affinity, Life and Travel, P&C Entertainment, SPL High Net Worth)</i> • Criminal Data - <i>e.g. driving offences, unspent convictions (Director and Officer (exceptionally), SPL High Net Worth)</i>
Financial Information	<ul style="list-style-type: none"> • bank account details (<i>where you are the payer of the policy premium</i>) or credit card data used for billing
Marketing Information	<ul style="list-style-type: none"> • name, email address, interests / marketing list assignments, record of permissions or marketing objections, website data (<i>including online account details, IP address and browser generated information</i>)
Information type	Details of information that we typically capture
Claimant	
Policy Information (excluding third party claimants)	<ul style="list-style-type: none"> • policy number, • relationship to the policyholder/insured person, • details of policy including insured amount, exceptions etc., • previous claims
Claim Details	<ul style="list-style-type: none"> • details of incident giving rise to claim, handset details and IMEI number (<i>Mobile Phone</i>), vehicle registration number (<i>e.g. Motor, SPL High Net Worth</i>) • Health Data - <i>e.g. details of injury, medical report</i>

	<ul style="list-style-type: none"> • Criminal Data - <i>e.g. driving offences, police reports</i>
Financial Information	<ul style="list-style-type: none"> • bank account details used for payment
Anti Fraud Data	<ul style="list-style-type: none"> • address, • history of fraudulent claims, • details of incident giving rise to claim • Criminal Data - <i>e.g. unspent convictions</i>
Information type	Details of information that we typically capture
Business Partners and Visitors	
Contact Details	<ul style="list-style-type: none"> • name, • work address, • work email, • work telephone numbers, • job title
Marketing	<ul style="list-style-type: none"> • name, • job title, • email address, • interests / marketing list assignments, • record of permissions or marketing objections, • website data (<i>including online account details, IP address and browser generated information</i>)
Office Visitors	<ul style="list-style-type: none"> • name, • job title, • email address, • telephone number, • CCTV images, • dietary preferences (<i>for events</i>), • disability data (<i>voluntarily provided</i>)

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